

Job Opportunity Voice Engineer New Jersey Turnpike Authority

Position Objective

Work to ensure the functionality, stability, security, and expandability of the Authority's voice architecture.

Essential Job Functions

- Assists with cost-effective design, component selection and procurement, implementation, maintenance, security, and management of a robust, flexible, and highly available voice environment that meet the approved needs of the Authority and its business partners.
- Ensure reliability and availability of the voice architecture. Coordinates analysis and stability of the voice infrastructure through creation of policies and best practices. Proactively assists in defining direction for future technology, infrastructure, and architecture projects.
- Interfaces with both internal and external partners to recommend appropriate courses of action with respect to technical and infrastructure issues, as it relates to the voice environment. Tracks projects and prepares schedules which include general progress, technical and service compliance, and problem summaries.
- Interfaces with both Authority purchasing mechanisms and vendors engaged in the installation, maintenance, and repair of voice equipment to ensure timely, competitive, and cost-effective delivery of materials and services. Reviews billing information for lease circuits and cellular services. Manages and provides services for Authority issued cellular services. Manages inventory of all voice equipment.

Minimum Qualifications

- Extensive knowledge in installation, configuration, and maintenance of NEC, Cisco and Avaya platforms. Five (5) years of voice experience. Extensive knowledge in VOIP and TDM. Solid understanding of VMware/Virtualization, DHCP, TCP/IP, LANs, WANs, LINUX, and Windows environment. Current major relevant vendor certifications.
- Bachelor's degree in computer science, telecommunications, or equivalent demonstrated experience.
- Excellent verbal and written communications skills. Valid driver's license.

To apply

Send a resume, application and supporting documents to the New Jersey Turnpike Authority, P. O. Box 5042, Woodbridge, NJ 07095-5042. Attention: Human Resources

You can download a PDF version of an employment application on the Turnpike Authority's website at www.state.nj.us/turnpike/employment-info.html. Applications can also be picked up in person from 9 a.m. to 5 p.m., Monday through Friday at the Turnpike Authority's Administration Building, 581 Main Street, Woodbridge.

If you have any questions, call (732) 750-5300, extension 8300.